Office of the Project Director  
State Mission for Clean Ganga-U.P. (SMCG-U.P.)  
(Department of Urban Development, Govt. of Uttar Pradesh)  
Plot No.-18, Sector-7, Gomti Nagar Extension, Lucknow  
Advertisement No. 842/0138/SMCG/03 Dated: 01.08. 2019

**Recruitment of Grievance Redressal Officer on Contract**

SMCG-UP intends to recruit professional on contract basis. Application consisting of an up-to-date C.V. should be sent by e-mail to hr@smcg-up.org by **date: 28.08.2019 at 8:00 PM** mentioning the job Title, job code, advertisement no. and total experience on the post in the subject line of application. Hard copy of the application along with CV may be sent to the Project Director, State Mission for Clean Ganga-U.P. (SMCG-U.P.), Plot No-18, Sector-7, Gomti Nagar Extension, Lucknow-226010 on or before 28.08.2019 (8:00 PM).

- **Grievance Redressal Officer - 01 Post, Job Code 025**
- **Qualification**: Masters/PG degree in Social Work/Law from recognized University/Institute.
- **Experience**: 08 years experience in the field of social development. Knowledge of public relations, grievance redressal system, excellent communication skill specially in local language mobilisation skill, orientation of social dialogues, interpersonal communication skill and command over Hindi language and excellent knowledge of computer operation and presentation skill is essential.
- **Job Description**: Responsible for proper functioning of the ‘Namami Ganga’ Grievance Redressal system in the state.
- **Emoluments**: Level L3 (Rs. 70,000 - 1,00,000) per month consolidated.


**Note:** Travel/stay cost for interviews/joining is not admissible.

Additional Project Director